**Membership Terms & Conditions**

Thank you for joining the Clancy Corporation Homeowners membership. We are excited to deliver real value for you and your family.

With any contractual agreement, it is important that we outline the terms & conditions as simply and thoroughly as possible. Please take the time to read through this information carefully to avoid any confusion. It is important that the terms of the contract between you and Clancy Corporation Pty Ltd are clear. If there is any conflict between what is set out in this information and anything you have been told in person or over the telephone, the terms in this information will prevail. Failure by us to enforce any of our rights at any time for any period shall not be construed as a waiver of those rights.

**Terms & Conditions**

**Definitions**

Air conditioner service- A full hydro chemical clean utilising specially designed equipment.

Company, Us , We - Means Clancy Corporation Pty Ltd

Home – Any residential property owned by You the client and incorporates any adjoining structures include shed, Carports and entertainment area’s.

Home energy Audit- Is a full visual audit of all equipment fixed or mobile in the home Including sheds, Carports and adjoined structures with accompanied report with improvements and estimated cost savings detailed.

Home Safety Audit- A visual electrical inspection to assess the compliance with current regulations of all electrical equipment on the Home.

You- Means member of Clancy corporation Homeowners

**Membership Terms**

1. Contract Formation - a contract arises between you and us once the Contract has been signed and we accept the Contract. This Contract will be governed by the laws of Queensland.

2. Payment Terms – The services will not be rendered, and contract does not take effect until membership fee are paid in full

3. Contract Duration- The contract is for a period of 12 months and will commence on the date full payment has been received.

4. Execution of benefits - The benefits of the services will be delivered at a time of the companies choosing within the 12 month membership. Access to the Home for the execution of services will be pre-arranged by Clancy Corporation with you at a time convenient to both parties.

5. Benefit details-

1. i - Home Air conditioner service - Full professional chemical clean on all Split system Air conditioners in the home up to a maximum of 7

ii – Access to A/C units to be provided by the client. Removal of major pieces of furniture to be done by the owners.

1. Home energy Audit- A visual inspection will be carried out by a suitably qualified person and a report will be provided with recommendations made on ways to save money on energy costs. All potential savings quoted are estimates only and Clancy Corporation will not be liable for any actual variation to these figures.
2. Home safety audit- A visual Electrical inspection will be carried to out to assess the compliance of both fixed and mobile equipment in the home and a report issued with any recommendations for improvements. Any serious safe issues will be notified immediately and made safe at the owners expense. While all care will be taken there will be no liability for Clancy Corporation for acts or omissions in the safety audit.
3. Priority service – All breakdown works logged with Clancy Corporation will be attended within 48hrs. Access to the property to be arranged within time period. If access unavailable job to be completed at a mutually agreed time suitable to Clancy. Failure to attend with 48hrs will entitle you to a 10% discount off said attendance.
4. Discount- a 5% Discount will apply to the Materials component of all invoices during the membership period.

6. Entitlement – You must be the legal owner of the property or a partnership of with authority to act .

7. Cancellation by you – Cancellation by you at anytime will result in undelivered benefits being forfeited. Once any benefit has been utilised no refund will be given.

8. Cancellation by Us- We reserve the right to Cancel membership at anytime due to invoices falling overdue. All undelivered benefits will be forfeited upon cancellation of membership.